**Security**

Your security, is our number one concern.

You may be required to provide certain accurate personal information including your billing details, physical address and contact information at the time of placing any Booking/s. Please ensure that your personal information remains updated, confidential and secure. For added peace of mind, the checkout process is fully secured and encrypted as to ensure your card details are never compromised.

Whilst we do not store any credit card details, it must be noted that we do not accept any liability for any damages or losses suffered as a result from the unauthorised usage of your personal information whilst accessing our website or our checkout –and payment portal. To report any unauthorised use of your personal information, please contact us immediately.

For more information about how and when we collect, share and store your personal information, please read our Privacy Policy.

Once any Booking/s was made, the transaction details are presented to the bank for a payment request.

Any Booking/s placed, will only be confirmed on receipt of funds in the merchant's bank account from the acquiring bank, Standard Bank of Southern Africa.

In order to protect our own interests, as well as those of our customers, we or our third party service providers, will scrutinise all transactions very carefully to reasonably prevent any attempted fraud.

Transaction may be refunded to the credit card concerned, or held, if we are not satisfied with its legitimacy.

Please be aware that we monitor all the I.P. Addresses of users visiting our website. Once we have been notified of any potential or actual unauthorised use of your personal information or any fraudulent activity associated with any Booking/s, we will report this to the relevant authorities for further investigation.

**Please Note**

International credit cards will only be accepted at our sole discretion.

We further reserve the right to delay any form of refund/credit whilst in the process of verification and card holder authentication.